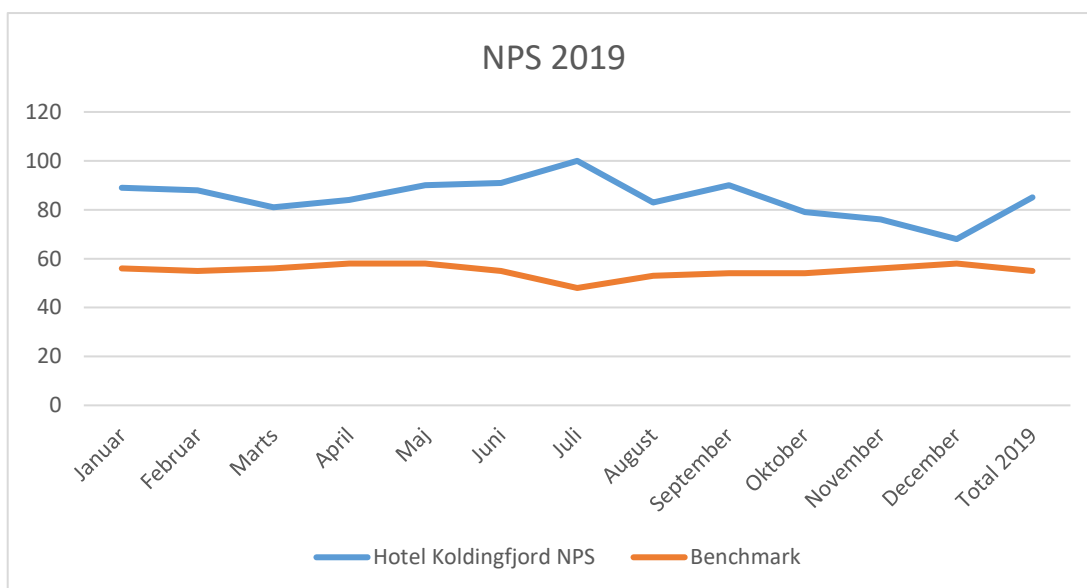


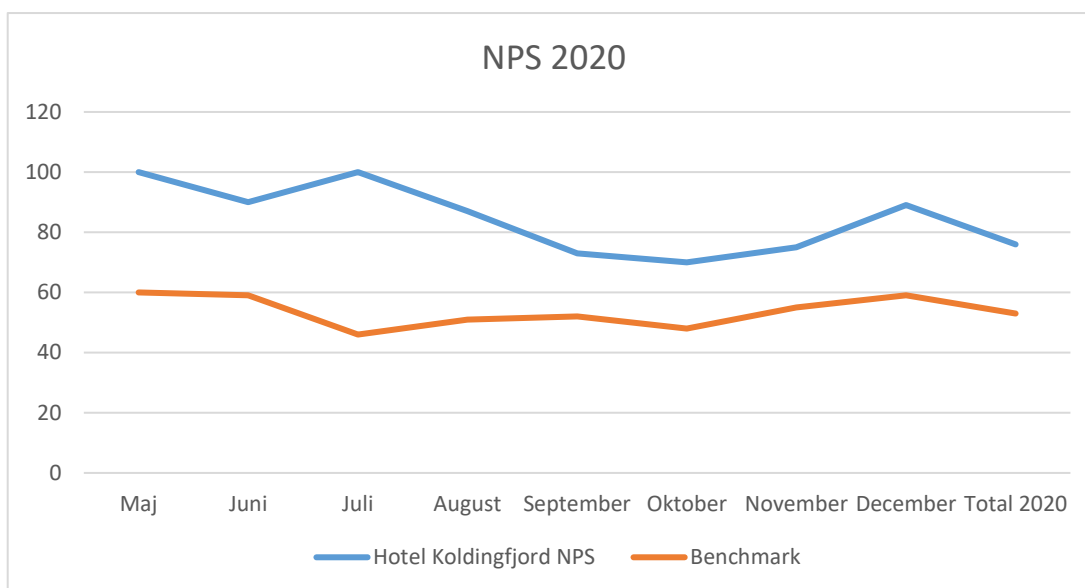
Servicekvalitetsindex: Hotel Koldingfjord

| 2019 | Hotel Koldingfjord NPS | Benchmark |
|------------|------------------------|-----------|
| Januar | 89 | 56 |
| Februar | 88 | 55 |
| Marts | 81 | 56 |
| April | 84 | 58 |
| Maj | 90 | 58 |
| Juni | 91 | 55 |
| Juli | 100 | 48 |
| August | 83 | 53 |
| September | 90 | 54 |
| Oktober | 79 | 54 |
| November | 76 | 56 |
| December | 68 | 58 |
| Total 2019 | 85 | 55 |



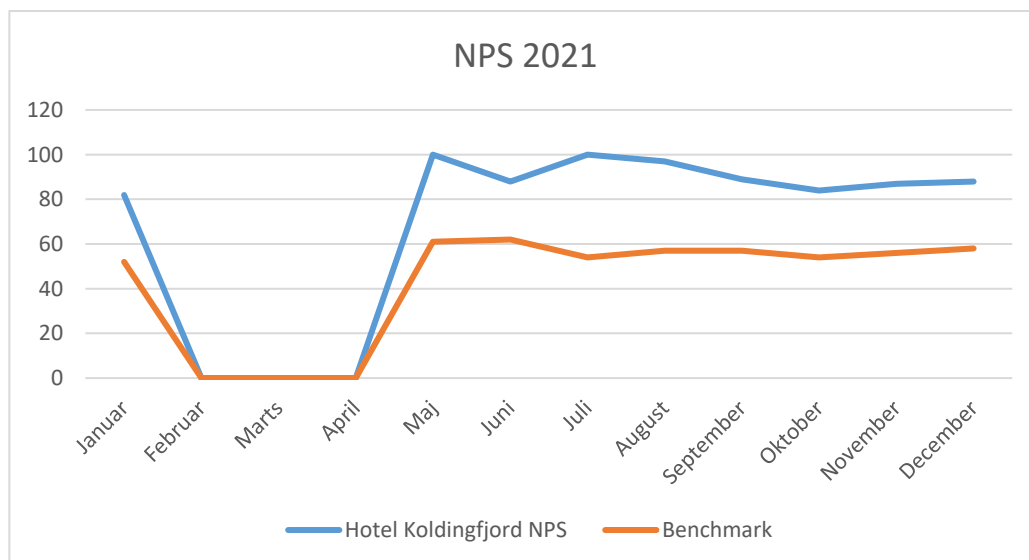
Servicekvalitetsindex: Hotel Koldingfjord

| 2020 | Hotel Koldingfjord NPS | Benchmark |
|------------|------------------------|-----------|
| Januar | 65 | 57 |
| Februar | 100 | 59 |
| Marts | 75 | 57 |
| April | 0 | 0 |
| Maj | 100 | 60 |
| Juni | 90 | 59 |
| Juli | 100 | 46 |
| August | 87 | 51 |
| September | 73 | 52 |
| Oktober | 70 | 48 |
| November | 75 | 55 |
| December | 89 | 59 |
| Total 2020 | 76 | 53 |



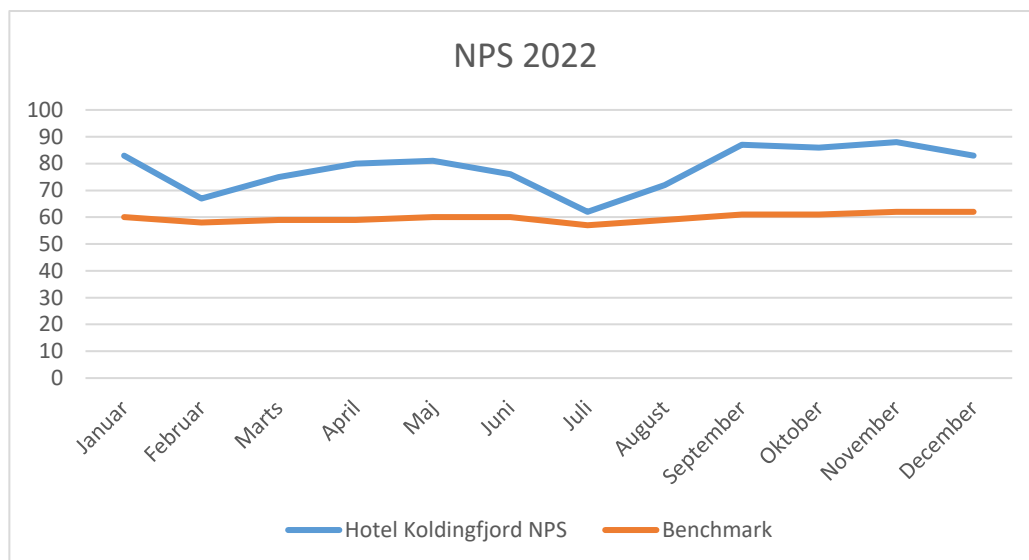
Servicekvalitetsindex: Hotel Koldingfjord

| 2021 | Hotel Koldingfjord NPS | Benchmark |
|-------------------|------------------------|-----------|
| Januar | 82 | 52 |
| Februar | 0 | 0 |
| Marts | 0 | 0 |
| April | 0 | 0 |
| Maj | 100 | 61 |
| Juni | 88 | 62 |
| Juli | 100 | 54 |
| August | 97 | 57 |
| September | 89 | 57 |
| Oktober | 84 | 54 |
| November | 87 | 56 |
| December | 88 | 58 |
| Total 2021 | 88 | 57 |



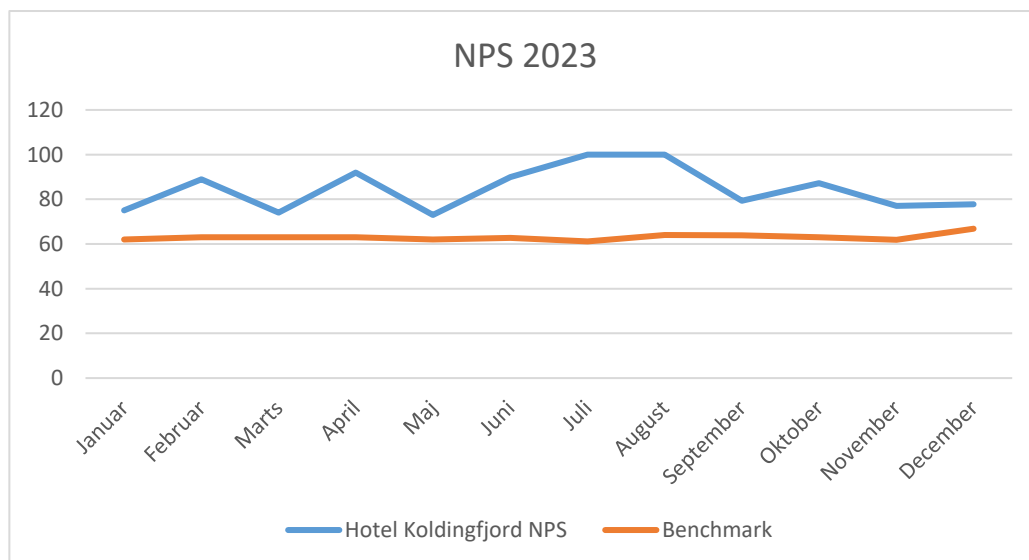
Servicekvalitetsindex: Hotel Koldingfjord

| 2022 | Hotel Koldingfjord NPS | Benchmark |
|-----------|------------------------|-----------|
| Januar | 83 | 60 |
| Februar | 67 | 58 |
| Marts | 75 | 59 |
| April | 80 | 59 |
| Maj | 81 | 60 |
| Juni | 76 | 60 |
| Juli | 62 | 57 |
| August | 72 | 59 |
| September | 87 | 61 |
| Oktober | 86 | 61 |
| November | 88 | 62 |
| December | 83 | 62 |
| 2022 | 80 | 60 |



Servicekvalitetsindex: Hotel Koldingfjord

| 2023 | Hotel Koldingfjord NPS | Benchmark |
|------------|------------------------|-----------|
| Januar | 75 | 62 |
| Februar | 89 | 63 |
| Marts | 74 | 63 |
| April | 92 | 63 |
| Maj | 73 | 62 |
| Juni | 90 | 62,73 |
| Juli | 100 | 61,17 |
| August | 100 | 64,04 |
| September | 79,3 | 63,94 |
| Oktober | 87,3 | 63,05 |
| November | 77 | 61,88 |
| December | 77,8 | 66,84 |
| Total 2023 | 81 | 62,73 |



Servicekvalitetsindex: Hotel Koldingfjord

| 2024 | Hotel Koldingfjord NPS | Benchmark |
|------------|------------------------|-----------|
| Januar | 58,3 | 64,16 |
| Februar | 77,8 | 64,27 |
| Marts | 83,9 | 62,23 |
| April | | |
| Maj | | |
| Juni | | |
| Juli | | |
| August | | |
| September | | |
| Oktober | | |
| November | | |
| December | | |
| Total 2024 | | |

